



27th May 2024

Dear Valued Patient,

At QIDerm, we are committed to providing you with the highest quality medical care. We value the trust you place in us, and it is with this commitment in mind that we are writing to inform you about some upcoming changes to our pricing structure.

Effective 10th June, there will be an adjustment in the prices of our medical services. This decision has not been made lightly, and we want to offer you a transparent explanation for the necessity of these changes.

Factors Contributing to the Price Increase:

- **Rising Operational Costs:** The costs associated with running a medical practice, including rent, utilities, and administrative expenses, have significantly increased. To maintain the quality and accessibility of our services, it is essential that we address these rising operational expenses.
- **Advanced Medical Technology:** We continually invest in the latest medical technology and equipment to ensure that you receive the best possible care. These advancements come with substantial costs, but they are crucial for providing accurate diagnoses and effective treatments.
- **Staff Compensation and Training:** Our dedicated medical and administrative staff are the backbone of our practice. To attract and retain top talent, and to provide ongoing training and development, we must offer competitive compensation. This ensures that you are always in the care of highly skilled professionals.



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Fee Increase

- **Regulatory Compliance and Quality Assurance:** Compliance with healthcare regulations and maintaining the highest standards of quality and safety require significant resources. These efforts are essential for your safety and for the continued accreditation of our practice.
- **Inflation:** Like all sectors, the healthcare industry is also affected by inflation. The cost of medical supplies, medications, and other essential items has increased, impacting our overall expenses.

We understand that price increases can be challenging, and we are committed to working with you to ensure that these changes do not hinder your access to our services. Our team is available to discuss payment options, insurance coverage, and any concerns you may have.

We are deeply grateful for your continued trust and loyalty. Your health and satisfaction are our top priorities, and we are dedicated to providing you with the highest standard of care. If you have any questions or need further information, please do not hesitate to contact our Reception Manager Charlotte on 07 3329 4400 or info@qiderm.com.au.

Thank you for your understanding and support.

Kind Regards,

Mellita Limberg
CEO
Queensland Institute of Dermatology